

PROGRADE



PG09.7 User's Guide

USB 4.0 Dual-Slot Card Reader

CFexpress™ Type-A and
SDHC™/SDXC™ UHS-II Card



Refresh Pro™
Enabled

Support Contact:

ProGrade Digital
6862 Santa Teresa Blvd
San Jose, CA 95119

USA Toll Free: 1.877.219.0203

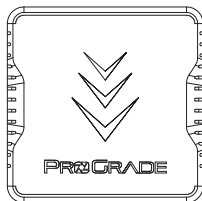
Tel: 408.708.9290

support@progradedigital.com

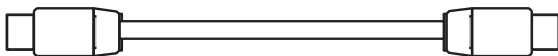
www.progradedigital.com

Package Contents

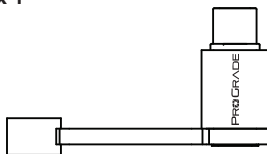
PG09.7 Reader x 1



USB 4.0 C-C Cable x 1



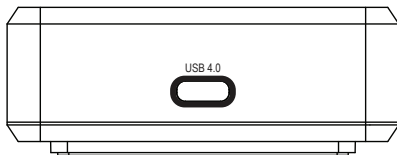
USB C-C Adapter x 1



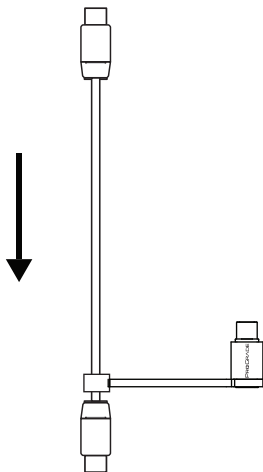
Metal Mounting Plate x 1



Connection Diagram



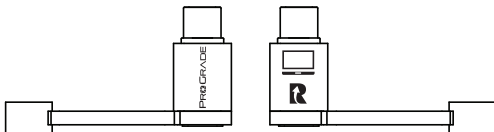
Install into USB-C Port



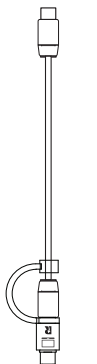
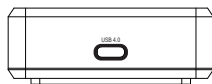
USB-C Port

Using USB C-C Adapter

The included USB 4.0 cable delivers maximum performance for ProGrade Digital readers. Use of ProGrade Digital Refresh Pro sanitization and firmware update features on MacOS may require a USB 3 connection. For Ingest Pro sanitization features, MacOS may require a USB 3 connection. To enable USB 3, attach the supplied USB-C adapter to the host (computer) end of the USB 4.0 cable.



Important: The adapter must be connected to the host/computer side, not the peripheral/reader side, to ensure proper conversion to USB 3.



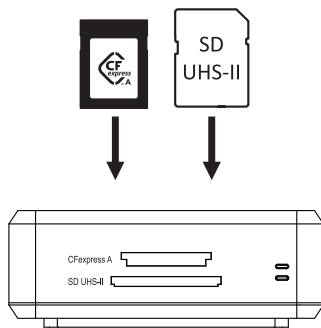
USB-C Port

ADAPTER FUNCTION WITH USB 4.0 CABLE

OPTION	ACTION
A	Refresh Pro or Ingest Pro Software
B	Reader Firmware Update

Using PG09.7

Please make sure LED is not flashing, before ejecting or removing the media card. This will prevent any data loss or any errors.

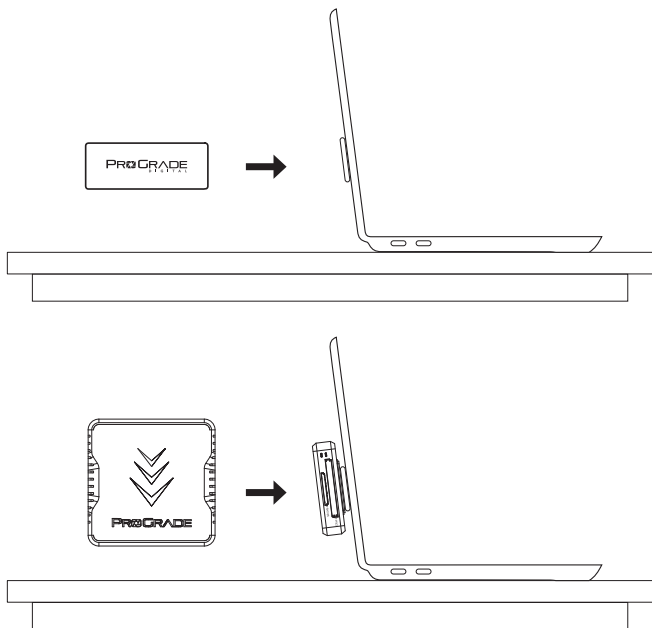


LED FUNCTION ON MAC OR WIN

LED	ACTION
OFF	When connected to a host (PC/MAC) and no media card is inserted into device
ON	When media card is inserted into device
Flashes	When device is actively reading or writing
	LED FUNCTION ON MAC
ON	When media card is safe ejected from a host
	LED FUNCTION ON WIN
OFF	When media card is safe ejected from a host

Using PG09.7 Mounting Plate

Mounting Plate for PG09.7 Reader - You can use the optional PROGRADE Digital mounting plate on your Laptop/Notebook computer. This will allow the PG09.7 to be mounted the back of the screen of your Laptop/Notebook computer.



ProGrade Digital Refresh Pro™ Software

ProGrade Digital™ Refresh Pro™ Software provides users with a tool to ensure the maximum performance of memory cards for uninterrupted high-speed photography and video capture. Refresh Pro performs three key functions; health monitoring, sanitizing, and field firmware upgradeability. The health function measures the overall health of a card and provides feedback on the remaining life of the flash memory. The sanitize operation performs a deep clean restoring the card to its original factory performance. Sanitize has been a function of CFast™ cards since they were introduced and ProGrade Digital now brings this functionality to SDXC™, microSD™ and CFexpress™ cards. The field firmware upgradeability feature of Refresh Pro™ enables users to upgrade the firmware of their memory card when new features, new cameras, or new shooting formats are introduced to optimize the functionality of their card.



Refresh Pro™
Enabled

ProGrade Ingest Pro Software

ProGrade™ Digital Ingest Pro™ Software allows users to more easily process media by enabling them to create copies, backups, archive, and organize files efficiently by using metadata to ensure call key information is captured.



Ingest Pro™
Enabled

Warranty Policy

ProGrade Digital Inc. ("Seller") warrants to the original end user purchaser ("you") that, for the warranty period listed below, the Product (excluding any third party software) will be free of defects in materials and workmanship under normal use. This warranty covers only defects arising under normal use and does not include malfunctions or failures resulting from misuse, abuse, neglect, alteration, problems with electrical power, usage not in accordance with Product instructions, acts of nature or improper installation or repairs made by anyone other than Seller or a Seller-authorized third party service provider.

You may be asked for proof of purchase to obtain a warranty service authorization from Seller, including a Return Materials Authorization, or RMA, number within the applicable warranty period before returning defective products to Seller. All returns are subject to Seller's standard RMA Terms and Conditions which can be found online at www.progradedigital.com/support. Returned products must be shipped prepaid and packaged appropriately, and it is recommended that they be insured or sent by a method that provides for tracking of the package. Seller is not responsible for any Product that is lost or damaged in transit.

Your exclusive remedy and Seller's entire liability under this warranty will be for Seller at its option to repair, replace, or refund the Product that is determined by Seller to be defective during the applicable warranty period. A refund would be the purchase price less any rebates or the fair market value, whichever is lower. Seller does not warrant against loss of any data or images (including data stored on Product returned to Seller for service), and assumes no liability for such loss.

ALL IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THE APPLICABLE EXPRESS WARRANTY. ALL OTHER EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF NON INFRINGEMENT, ARE DISCLAIMED TO THE FULLEST EXTENT PERMITTED BY LAW.

Warranty Policy

Seller cannot, and does not, guarantee that your data will not be accessed by unauthorized persons, and Seller disclaims any warranties to that effect to the fullest extent permitted by law. Some jurisdictions do not allow limitations on how long an implied warranty lasts or at all, so the above limitation may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights, which vary by jurisdiction. This limitation does not affect your statutory rights.

All third party software provided through the Seller is provided "AS IS". You assume the entire risk as to the quality, performance, accuracy and effect of such software, and should it prove defective, you, and not Seller, assume the entire cost of all necessary servicing or repair.

TO THE EXTENT NOT PROHIBITED BY LAW, IN NO EVENT WILL SELLER BE LIABLE FOR ANY LOST IMAGES, DATA, REVENUE OR PROFIT, OR FOR SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES, HOWEVER CAUSED REGARDLESS OF THE THEORY OF LIABILITY, ARISING OUT OF OR RELATED TO THE USE OF OR INABILITY TO USE THE PRODUCT, EVEN IF SELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL SELLER'S LIABILITY EXCEED THE AMOUNT PAID BY YOU FOR THE PRODUCT.

The foregoing limitations will apply even if any warranty or remedy provided under this Agreement fails of its essential purpose. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Australia Purchases: Our Products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Products repaired or replaced if the Products fail to be of acceptable quality and the failure does not amount to a major failure. The benefits under our limited warranty are in addition to the other rights and remedies under applicable law in relation to the products. If you believe you have a warranty claim, contact your local authorized dealer from which you purchased the product.

our limited warranty are in addition to the other rights and remedies under applicable law in relation to the products. If you believe you have a warranty claim, contact your local authorized dealer from which you purchased the product.

Product	Warranty Period
ProGrade Memory Cards	3 Years from Purchase
ProGrade Readers	2 Years from Purchase
ProGrade SSDs	3 Years from Purchase

CAUTION



Caution: CFexpress card temperatures can reach above 100° F (37.8° C) after long data transfers. Avoid touching the card immediately after a long data transfer to allow it to cool down.

CAUTION



Caution: this reader incorporates a magnetic base which can potentially cause a disruption in the operation of certain storage devices such as hard disc drive or optical disc drive. We recommend that the reader is not placed on top of, or near, these type of devices to prevent problem with their operation. There is no precaution needed with utilizing the magnet SSD base for its intended purpose of mounting to the provided metal plate on surfaces such as desktop table or laptop cover.