

PG20 Pro Thunderbolt™4 Hub

Quick Start Guide

Systems Requirements

- Supported Operating Systems
 - Windows® 10 or later
 - Mac OS® 11 or later

Package Contents

- Thunderbolt 4 Hub
- Thunderbolt 4 Certified Cable
- Power Adapter
- Digital Quick Start Guide
- Metal Mounting Plate

I/O Ports

Front



Item	Description
1. Power Button	Power on/off
2. USB-A Gen2 (10Gb/s)	USB Device connection port
3. Thunderbolt link indicator	LED shows amber when Thunderbolt ports are connected
4. Power indicator	LED shows green when power on

Rear



Item	Description
5. 15W Thunderbolt 4/USB 4.0 port (40Gb/s)	Connect to Thunderbolt/USB device
6. 85W Thunderbolt 4/USB 4.0 upstream port	Thunderbolt 4 with PD 3.0 charging to laptop
7. 15W Thunderbolt 4/USB 4.0 ports (40Gb/s)	Connect to Thunderbolt /USB device

Side



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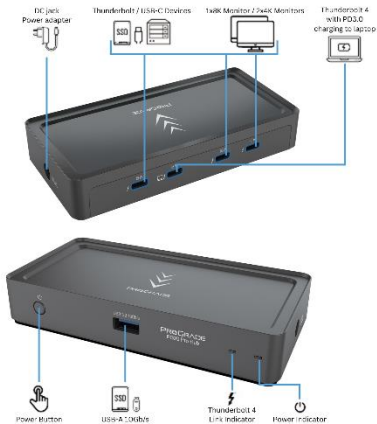
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Item	Description
8. Power port	DCIN 20V/5A
9. Kensington lock	Security device used to physically secure the hub





Specifications

User Interface	Upstream	Thunderbolt 4/USB 4.0, supports up to PD 85W with 100W power adapter
	Downstream	Thunderbolt 4/USB 4.0 x3 USB-A 3.1 Gen 2 x1, with BC1.2 (5V/1.5A) and Apple Charge 2.1A
Power	Power Mode	External power source
	Power Adapter	Input: AC 100-240V Output: DC 20V/5A
Working Environment	Operation Temperature	0~35 degree
	Storage Temperature	-20~70 degree
Compliance		FCC/ CE/ RCM/ UKCA/ ICES-003/ VCCI/ BIS/KC

Connection



Installation

1. Connect PG20 to the laptop with the included Thunderbolt 4 cable using the upstream Thunderbolt port 
2. Connect Thunderbolt/USB-C peripherals or monitors with Thunderbolt-C cables using downstream Thunderbolt ports 
3. Connect USB-A device to USB-A 10Gb/s port 
4. Plug in the DC power adapter to DC-In port
5. Press Power  button and green LED indicator should display
6. Check Amber LED indicator is lit for Thunderbolt connections